

Cherry Creek Systems – Customer Board Repair Info Sheet

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| Company Name: | |
| Location: (if multiple) | |
| Board Type Sent in for Repair: (example: BIC or NIC Power Supply, etc.) | |
| Serial Number: (if applicable) | |
| How does the Boom or ECHO behave when power is applied to the controller and/or is being used? (symptoms of the problem) | |
| Do these boards need to be repaired & returned quickly? (10% expedite fee may apply) | |
| What shipping method should we use to return the board(s) to your location? (FedEx Ground, 2 nd Day, 3 rd Day, Overnight) | |

Note the following boards cannot be repaired due to obsolete parts:

- ECHO Single or Dual Water Controller
 - GCA 110A & 110B
 - *With knobs & switches on side; no display or keypad*
- Basic Boom Controller (BBC)
 - GCA 120A & 120B
 - *Not the Basic Irrigation Controller (BIC); it can still be repaired*
- Smart Boom Controller
- Any of the East Coast Designs Controllers